

Common exceptions during installation and their resolutions

While installing vREST Enterprise server, there are some common exceptions which might occur and their resolutions are as follows:

1. **ERROR: Licence key not found. Please provide licence key.**
 - a. This is the expected error when you execute the vREST Enterprise binary for the first time.
 - b. Just access the vREST Enterprise server from the public facing URL and setup the licence.
 - c. Once the enterprise licence is installed and if you execute the binary again in future then this error will not occur.
2. **Error: listen EADDRINUSE :::<PORT_NUMBER>**
 - a. Either another vREST enterprise server is running on port <PORT_NUMBER> or any other service is running on port <PORT_NUMBER>.
 - b. If another vREST Enterprise server is already running, then you may find the process id and kill the process.
 - i. You may find out the process id by using the following command:
`ps -eaf | grep "vrest"`
 - ii. And kill the process with the following command:
`kill -9 <PROCESS_ID>`
 - iii. And now start the enterprise server again.
 - c. **Or** If any other service is running on port <PORT_NUMBER>, then you may change the port number of vREST Enterprise server in the `config.json` file.
3. **MongoError: not authorized on <DB_NAME> to execute command**
 - a. You have configured the username and password for MongoDB database, but you might have not configured them in database connection string in `config.json` file.
 - b. Please configure the MongoDB connection string as per the format given in this document [`MongoDB Connection String`](#).