

# How to increase number of users for vREST subscription?

To increase the number of users in vREST subscription, please follow the steps below:

1. **First create a new subscription with desired number of users**
  - a. For purchasing a new subscription, please follow the instructions written in this [guide link](#).
2. **Then send a mail to support regarding subscription upgrade**
  - a. If your old subscription was on annual recurring, and your old subscription is not yet completed then just send us an email regarding refund to [support@vrest.io](mailto:support@vrest.io).
  - b. We will initiate the refund for the remaining amount for your old subscription with in 2-3 working days after we receive your email.
  - c. And we will also stop your old subscription after refund process.